

ORDER SND / 386/2020, OF MAY 3, WHICH RELAXES CERTAIN SOCIAL RESTRICTIONS AND DETERMINES THE CONDITIONS FOR THE DEVELOPMENT OF RETAIL TRADE AND SERVICE PROVISION, AS WELL AS HOSPITALITY AND RESTAURANT ACTIVITIES IN THE TERRITORIES LEAST AFFECTED BY THE HEALTH CRISIS CAUSED BY COVID-19

The "Plan for the transition to a new normal" approved by the Council of Ministers grades the exit from confinement based on data from health, mobility, economic and social indicators. This plan establishes a gradual system composed of four phases, the first of which is called "Phase 0 or preparation for escalation" and started last May 4 in all territories of the state, with the exception of the islands of Formentera , La Gomera, El Hierro and La Graciosa, which began the de-escalation starting from the "Phase 1 or initial".

The Central Government, through the approval of Order SND / 386/2020, of May 3, establishes the flexibility of certain restrictive measures for the territories that are in a position to advance in the de-escalation and to pass from Phase 0 to Phase 1, in which the aforementioned islands are already located, excluding in any case from the qualifications provided for people with symptoms or in home isolation by diagnosis of COVID-19 or who have had contact with people in the referred situations.

Although the development of the activities of retail trade, provision of services and hospitality and catering remains subject during Phase 1 to the fulfillment of hygiene measures already foreseen for Phase 0 that you can consult [here](#), the most significant measures to implement during Phase 1 are as follows:

- **Retail establishments and commercial premises and assimilated services whose reopening is authorized in Phase 0:**
 - Development of the activity without the need to adopt appointment systems but restricting to 30% the total capacity in its facilities. Staying on the premises will be restricted to a single customer when the minimum interpersonal distance of two meters between customers cannot be guaranteed.
 - Set of a time slot for those customers over 65 years of age.
 - Optionally, establishment of gradual collection of purchased products on the premises, avoiding in any case congestion.

- **Reopening of open-air markets or street vending in municipalities whose City Councils authorize it:**

- Avoidance of product handling by consumers.
 - Limitation to 25% of regular or authorized stalls.
 - Limitation of the influx of public to one third of the capacity.
 - Distance of two meters between market stalls and pedestrians.
- **Public reopening of the terraces of hotel and restaurant establishments:**
 - Limitation of the tables to 50% with respect to those allowed by the municipal license the previous year, and guaranteeing the distance of two meters between tables.
 - Limitation to a maximum of 10 people per table to allow respecting the minimum interpersonal safety distance.
 - Cleaning and disinfection of the terrace equipment between one client and the next.
 - Priority use of disposable tablecloths or, failing that, changing them between services.
 - Making available to customers of dispensers of hydroalcoholic gels with authorized virucidal activity at the entrance of the premises.
 - Enforcing the payment by card or other means that avoid physical contact, and cleaning and disinfection of dataphones and POS after each use.
 - Use of electronic devices, blackboards, posters or similar means to avoid the use of shared menus.
 - Storage in closed enclosures of the auxiliary elements of the service (crookery, glassware, cutlery...).
 - Elimination of self-service products (napkins, oilers and similar utensils) prioritizing the use of disposable single servings or service of these items at the request of the customer.
 - Maximum occupancy of the toilets limited to a client and cleaning and disinfection of the same, at least 6 times a day.
 - Enabling spaces for workers where they can change clothes and shoes upon arrival at the workplace and at the end of the shift.

In Phase 1, the capacity of the establishments and premises open to the public acquires a special relevance and for this reason, control measures must be adopted such as the exposure to the public of the maximum capacity of the premises, which must allow the maintenance of the interpersonal safety distance. of two meters, and the establishment of systems of counting and control of the capacity.

Finally, certain restrictions in the social sphere are also relaxed, allowing meetings of up to **ten people** to be maintained while maintaining the recommended general hygiene measures, the **sharing of private vehicles** for non-cohabitants and limited to a driver and an occupant who must ride in the back of the vehicle, the carrying out of **wake and burials** limited to a maximum of ten people in closed spaces and fifteen people in outdoor spaces, and the **attendance at places of worship** with restriction of the capacity to one third.

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hcn

Av. Diagonal
n° 472, 5è 2a
08006 Barcelona
T +34 93 208 09 40

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Alfonso XII
n° 62, 2º
28014 Madrid
T +34 91 904 19 20