

ORDER SND/388/2020 OF 3 MAY, ESTABLISHING THE CONDITIONS FOR THE OPENING TO THE PUBLIC OF CERTAIN SHOPS AND SERVICES, AND THE OPENING OF ARCHIVES, AS WELL AS FOR THE PRACTICE OF PROFESSIONAL AND FEDERATED SPORT

Following the approval on 28 April by the Council of Ministers of the Plan for the transition to a new normality, Phase 0 of the process of gradual de-escalation throughout the territory begins today, with the exception of the islands of Formentera, La Gomera, El Hierro and La Graciosa, which depart directly from Phase 1.

In phase 0, the first of the four that make up the process, certain restrictions were relaxed that were established after the declaration of the alarm state. To this end, the central government lays down the conditions for the opening to the public of certain shops and services and the opening of archives, as well as for the practice of professional and federated sport.

The measures adopted, which enter into force today on 4 May, aim at the reactivation of commercial activity and certain professional service activities, which have hitherto been suspended. The reopening of establishments to the public must be accompanied at all times by compliance with the hygienic measures laid down for the protection of the health and safety of both citizens and workers themselves.

Specifically, and in relation to the conditions for the opening up to the public of shops and services and the development of hospitality and catering activities, the main hygiene measures to be implemented by the sectors concerned are the following:

- **Protection and hygiene measures applicable to customers:**
 - The duration of the stay of the customers in the establishment limited to the strictly necessary for the making of purchases, reception of the provision of the service or collection of orders.

- Signage by marks on the ground, use of beacons or signage, of the interpersonal security distance of two meters between customers in those establishments where it is possible the personalised attention of more than one customer at the same time.
 - Personalised attention limited to a single client for each worker at the same time.
 - Making available to the public in establishments of hydroalcoholic gel dispensers with authorised virucidal activity.
- **Measures to prevent workers' risks:**
 - Workers who are in home isolation diagnosed with COVID-19 or present any of the symptoms compatible with the disease, or those who have no symptoms, are in quarantine due to contact with people diagnosed or with symptoms of the disease, may not enter their jobs.
 - Compliance with the risk-prevention obligations established in general and specifically for the prevention of COVID-19.
 - Immediate contact with the telephone enabled for this purpose in the event that a worker has symptoms compatible with the disease, who must leave the job until his medical situation is assessed by a healthcare professional.

In addition to the adoption of the above measures, you can consult the specific [conditions for opening stores to the public](#) and the specific [conditions for the development of hospitality and catering activities](#).

Barcelona, May 5th 2020

hcn

Av. Diagonal
nº 472, 5è 2a
08006 Barcelona
T +34 93 208 09 40

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Alfonso XII
nº 62, 2º
28014 Madrid
T +34 91 904 19 20